Accessibility statement for Hambleden Parish Council website

This website is owned by Hambleden Parish Council with technical development and management provided by <u>Vision ICT</u>. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- the text will not reflow in a single column when you change the size of the browser window
- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- some of our online forms are difficult to navigate using just a keyboard
- you cannot skip to the main content when using a screen reader
- there are some missing form labels: A form control does not have a corresponding label.
- some links contains no text.
- some linked images missing alternative text
- there is some redundant alternative text: The alternative text for an image is the same as nearby or adjacent text.
- link text contains extraneous text or may not make sense out of context.
- image button missing alternative text
- there are some redundant links: Adjacent links go to the same URL
- some headings contains no content.

What to do if you cannot access parts of this website

If you need information on this website in a different format such as accessible PDF, large print, or audio recording you can contact the Parish Clerk at:

- <u>clerk@hambleden.org.uk</u>
- call 01494 881483

We'll consider your request and get back to you within 14 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact the Parish Clerk.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you're not happy with how we respond to your complaint, <u>contact the Equality Advisory and Support Service (EASS)</u>.

Technical information about this website's accessibility

Hambleden Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the <u>Web Content Accessibility Guidelines</u> <u>version 2.1</u> AA standard, due to the non-compliances listed below.

Non accessible content

The content listed below is non-accessible for the following reasons.

Non compliance with the accessibility regulations

There may be pages with Read more / click here links. See <u>WCAG 2.4 Success</u> <u>Criterion 4.4 (Link Purpose (In Context))</u>

There may be some pages where there are stray end tags. See <u>WCAG 2.1 success</u> <u>criterion 4.1.1 (Parsing)</u>.

Many of our older PDFs and Word documents don't meet accessibility standards - for example, they may not be structured so they're accessible to a screen reader. <u>See WCAG 2.1 success criterion 4.1.2 (name, role value)</u>.

Some images on the website pages may not have a text alternative, so the information on them isn't available to people using a screen reader. <u>See WCAG 2.1</u> <u>success criterion 1.1.1 (non-text content)</u>.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Many of our older PDFs and Word documents do not meet accessibility standards - for example, they may not be structured so they're accessible to a screen reader. This does not meet WCAG 2.1 success criterion 4.1.2 (name, role value).

The accessibility regulations <u>do not require us to fix PDFs or other documents</u> <u>published before 23 September 2018</u> if they're not essential to providing our services

Any new PDFs or Word documents we publish will meet accessibility standards.

How we tested this website

This website was last tested on 14 October 2019. The test was carried out by Hambleden Parish Council using the <u>WAVE: Website Accessibility Evaluation Tool</u>.

What we're doing to improve accessibility

We shall be working with our website supplier to identify and correct accessibility issues. Our aim is to make the site fully compliant with WCAG 2.1 by September 2020.

This statement was prepared on 14 Oct. 2019.